

WARRANTY

The best support for your AV & IT hardware

Neomounts by Newstar is the specialist in clever mounting solutions for AV and IT devices, including TVs, LFDs, monitors, projectors, PCs, laptops and tablets. With an extensive range of mounting products, Neomounts offers a suitable solution for every need.

The headquarters of Neomounts is located in Haarlem, The Netherlands. Also the product management, concerned with the development and design of the Neomounts product assortment worldwide, is located here.

Founded in 1996 and active in more than 30 countries worldwide, Neomounts products are available through an extensive network of resellers and distributors. We offer high quality products, smart design, ease of installation and value for money. A 5-year warranty is given on all products as standard. Our promise is to give you the best support possible, for your AV or IT device and for your business.

5 year warranty

- All Neomounts products have a 5 years warranty period, starting from the date of purchase.
- Any unit found to be eligible for a warranty claim will be exchanged for a new unit after a review of Newstar Computer Products Europa BV.
- Proof of purchase must be provided with the warranty claim.
- The warranty period of the exchanged item commences on the same day as the item initially purchased. This commercial guarantee does not replace the statutory warranty and does not affect statutory consumer law.
- Warranty will be void in case of improper use, such as bending and/or breaking, cleaning with caustic agents, scratching the surface, sawing, drilling, cutting or burning of the product. Please refer to Neomounts's general conditions for the full information about the five year warranty.

